

Our collective vision for the Haringey and Islington Wellbeing Partnership remains:



A healthier choice is the easier choice

Strong communities, where residents are healthier & live independent, fulfilling lives

Early support for those who have difficulty in maintaining their health and wellbeing

Those who need care and /or health support will receive responsive & high quality services

Our one-slide hypothesis

Locality working vision

We want to create a step forward in how well we prevent issues arising and nip them in the bud early, through more integrated public services and more resilient local communities.

This means:

- A **simpler, more joined up** local system that offers the right support at the right time that manages the growth in demand and to reduce duplication in the system
- **Integrated, multi-disciplinary** teams from across the public sector working together on the same geography and tackling issues **holistically**, focused on **relationship-building and getting to the root causes**
- A workforce who feel **connected** to each other and able to work **flexibly**, better able to meet people’s needs and sharing the principles of a practice model
- A new system **partnership with the voluntary sector** to co-ordinate local activity, networks and opportunities – so that we make the best use of the **strengths and assets of our communities**

Enabled by

A strategic and innovative focus on **culture and behaviour** among staff and residents, sharing practice models and grounded in a strengths based approach

A joint approach to the **shared public estate** with services delivered from fewer, better buildings, enabling estate rationalisation and new social housing.

Integrated data and systems and assumptions that we will share information where it makes sense

A **mature approach to finance**, risk and reward across the local system.

More **joined-up governance** of strategy and spend with the Council and NHS – so that we are jointly deploying our resources to achieve the most impact

Progress on place based care in Haringey

Update for Joint Health & Wellbeing Board Sub-committee

6 March 2019

Context



Sept 18

Launch

- Multi-agency leadership agreed focus on N Tottenham
- All-age, all service
- Prototype locality working



Dec 18

Groundwork

- Resident feedback – how we are doing now
- Launch of hypothesis for place-based care with staff
- Identified priorities

Jan 18

Deep Dive

- 30+ interviews with staff working in N Tottenham, particular focus on voluntary sector
- Listening and learning
- Refining priorities

Feb 18

Framework

- Cross agency senior management group
- Formed to give permissions consider resource implications
- Enabling change



Contents

A progress report for the JHWBSC on developments in the localities programme in Haringey – focused on:

- Building connections between teams
- Engaging the voluntary and community sector
- Our strategic approach to prevention and early intervention
- Supporting primary care networks
- Forming integrated locality teams

Building connections between teams

- **Early help in the places people go:** we have a multi-professional team in Wood Green that provides connected and pro-active help for all residents, across ages and based on need, not eligibility. We are going to consider how this might become more multi-agency and how we can bring it to North Tottenham.
- **Building connected teams to support people needing services:** we have a good model of a multi-agency team that works with people who have very complex problems and are attending and re-attending A&E. The team has strong shared values, works flexibly and pro-actively, shares skills and is prepared to 'hold' high complexity. Managers from our core social care, mental health and community health teams are now considering how we would draw core services together to form a connected, multi-agency 'North Tottenham' team.
- **Connecting for children and families:** whilst all age approaches will be embedded in localities, we will focus on co-ordination of our early years services across the NHS and the Council and are committed to providing an integrated early years service based around localities, initiating this approach in North Tottenham.

Engaging the voluntary and community sector

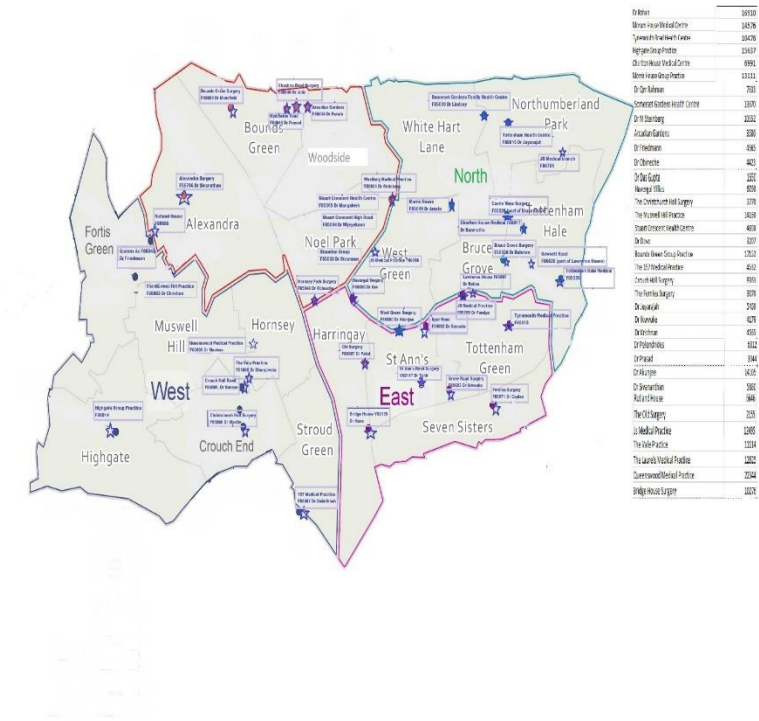
- **Enabling innovation:** In our ‘Deep Dive’ we were struck by the number of motivated individuals and community groups whose efforts are limited or slowed down by bureaucratic requirements. We are going to work with these groups and individuals to understand these barriers and consider how we move towards enabling and supporting community innovation.
- **A festival:** community groups and frontline staff working in a place want to get to know each other, understand better what’s going on locally and make connections. We would like to do this around ‘cook ups’ and informal, locally organised, events.
- **Enabling navigators:** in the ‘Deep Dive’ we noticed that voluntary groups and navigators (council funded) are often spending time with clients in queues for council and other public sector services. We are going to map this and to see whether, using a quality improvement approach to test changes, we might be able to reduce this inefficiency.

Our strategic approach to prevention and early intervention

- **Shared focus:** we have agreed a shared focus on prevention and early intervention as the core of our locality approach across the partnership.
- **Strategic approach:** We want to develop and implement a Haringey strategy for early support which builds on good practice and the evidence of what is working and can guide decision-making about how this is taken forward. We will do this across the age range, for children, young people and adults.

Supporting primary care networks

- Primary Care in Haringey connects on the basis of four locality areas (West, Central, North East and South East)
- These localities map onto ward boundaries, make sense geographically and will continue to be the key unit of organisation
- However, primary care also needs to be able to group at a smaller level to enable joint working, sharing of staff and managing population health at a very local level.
- Over the next six months we will be going through a process of establishing the layout of primary care networks for Haringey. The CCG will be responsible for ensuring that we take an approach where there is full coverage and networks are geographically linked.



Forming integrated locality teams

- **Organisational process:** each organisation in the partnership is identifying their contribution to a locality model in terms of current services and willingness to contribute in the future.
- **Workforce development:** we will continue to focus on enabling staff to work together through developing a common approach to practice
- **Framework group** established to review inputs: our late February framework session of senior leaders will look at how the organisational inputs fit together as a new model.
- Goal is an operating model to **prototype from April** onwards in North Tottenham.